

## RETAIL

### Curbside pick-up and delivery: April 27 ; open with restrictions: May 1

WORKSITES	EMPLOYEES	TO PROTECT CUSTOMERS
<p><b>Curbside pick-up and delivery: April 27</b></p> <ul style="list-style-type: none"><li>● Continue or begin operating with curbside pick-up/delivery only (e.g., bank tellers operate drive-thru service only)</li><li>● Elevate and increase frequency of cleaning practices, including sanitization of high touch areas (<a href="#">Additional Guidance</a>)</li><li>● Restrict return policy to only items that can be properly sanitized prior to re-selling</li><li>● Conduct daily temperature checks and monitor symptoms in employees, logging all results. Refer symptomatic employees to the <a href="#">CDPHE Symptom Tracker</a> (<a href="#">Additional Guidance</a>)</li><li>● Contactless signatures for deliveries</li><li>● Post signage for employees and customers on good hygiene and other sanitation practices</li><li>● Provide a staging area outside for hands-free pick-up</li></ul> <p><b>Open with restrictions: May 1</b></p> <ul style="list-style-type: none"><li>● Open at 50% capacity and/or at a capacity that enables the retailer to:<ul style="list-style-type: none"><li>○ maintain 6-foot distancing between customers and employees,</li><li>○ effectively symptom monitor employees,</li><li>○ provide face coverings or masks and gloves to employees, and</li><li>○ ensure ability to adequately clean and sanitize both back-room and retail spaces - if unable to meet this requirements, continue operating with curbside pick-up / delivery only</li></ul></li><li>● Install protective plexiglass screens at checkout counters</li><li>● Provide dedicated in-store visit hours for people at higher risk of severe illness from COVID-19, as possible</li></ul>	<p><b>Curbside pick-up and delivery: April 27</b></p> <ul style="list-style-type: none"><li>● Provide guidance and encouragement on maintaining 6-foot distancing between employees</li><li>● Wear gloves and face coverings or masks during customer interactions and whenever possible during other work activities (<a href="#">Additional Guidance</a>)</li><li>● Encourage virtual payments and minimize exchanges of debit/credit and identification cards except as required by law</li><li>● Encourage frequent breaks to wash hands</li><li>● Require employees to stay home when showing any symptoms or signs of sickness</li><li>● Provide PPE for employees who are managing deliveries, returns, etc.</li></ul> <p><b>Open with restrictions: May 1</b></p> <ul style="list-style-type: none"><li>● Provide guidance and encouragement on maintaining 6-foot distancing between employees</li><li>● Wear gloves and face coverings or masks during all customer interactions and whenever possible during other work activities</li><li>● Continue to encourage virtual payments and minimize exchanges of debit/credit and identification cards except as required by law</li><li>● Encourage frequent breaks to wash hands</li><li>● Require employees to stay home when showing any symptoms or signs of sickness</li></ul> <hr/> <p><b>This section includes:</b></p> <ul style="list-style-type: none"><li>● Appliance stores</li><li>● Customer-facing financial institutions</li><li>● Thrift shops</li><li>● Apothecaries</li><li>● Vape and cigar shops (for retail only, not on-site consumption)</li></ul>	<p><b>Curbside pick-up and delivery: April 27</b></p> <ul style="list-style-type: none"><li>● Implement 6-foot distancing measures (i.e., marked space in check-out lines)</li></ul> <p><b>Open with restrictions: May 1</b></p> <ul style="list-style-type: none"><li>● Implement 6-foot distancing measures (i.e., marked space in check-out lines) and use signage to encourage distancing while in the store</li><li>● Create signage encouraging people at higher risk of severe illness from COVID-19 to refrain from shopping outside of dedicated hours set aside for those who are at higher risk of severe illness from COVID-19</li><li>● Create signage to encourage the use of face coverings or masks and gloves</li><li>● Make supplies available for customers to participate in sanitizing surfaces and touched objects</li></ul> <hr/> <p><b>Additional resources and guidelines:</b></p> <ul style="list-style-type: none"><li>● <a href="#">Guidelines for Grocery Stores</a></li><li>● <a href="#">Guidelines for Non-healthcare Industries</a></li><li>● <a href="#">Guidance for Symptom Screening</a></li><li>● <a href="#">CDC Recommendations for Businesses and Employers</a></li><li>● <a href="#">CDPHE Cleaning Guide for COVID-19</a></li></ul>

- Post signs at entrances notifying customers to STOP if they are sick and ask them not to enter store
- Restrict return policy to only items that can be properly sanitized prior to re-selling
- Conduct daily temperature checks and monitor symptoms in employees, logging all results. Refer symptomatic employees to the [CDPHE Symptom Tracker \(Additional Guidance\)](#)
- Increase the availability of hand sanitizer, wipes and cleaning of frequently touched surfaces (including baskets/carts) for both employees and customers
- Disallow sampling and customers access to bulk-bin options
- Apply floor decals in cashier and queuing areas to establish safe waiting distance
- Close public seating areas
- Establish one-way traffic flow through aisles
- Continue contactless signatures for deliveries
- Post signage for employees and customers on good hygiene and other sanitation practices

- Craft stores
- Sporting goods retailers
- Boutiques
- Motor vehicle dealerships
- Liquor stores
- Marijuana dispensaries
- Large retail, department, discount, or outlets stores, provided that the entrance/exit opens to the outdoors and not an indoor common hallway

**This section does not include:**

- Indoor malls